thrive SERVICES

CLEANING AND FACILITY SERVICES IN HYGIENE CRITICAL INDUSTRIES

THRIVESERVICES.CO.NZ

OUR MISSION

THRIVE'S MISSION IS TO CREATE A GREAT KIWI SERVICE COMPANY, SPECIALISING IN THE DELIVERY OF CONSISTENT QUALITY CLEANING AND FACILITY SERVICES

We're here to make life easy for our customers which we do by delivering consistent quality at a competitive price and providing a complete range of cleaning and facility services so you can focus on what you do best.

THRIVE'S SERVICE FEATURES:

- ✓ A full range of cleaning and facility services
- ✓ Over 35 years of experience
- ✓ A superior business model featuring
  - Highly engaged staff through our 'Team Leader" operating model
  - On site supervision by highly trained and motivated team leaders
  - Consistent quality service
- ✓ A proactive approach to service delivery
- ✓ Competitive Pricing
- ✓ We're self managed
- ✓ We look after our people, so they look after you

OUR TEAM LEADER BUSINESS MODEL

FROM A LIFETIIME OF EXPERIENCE IN THE CLEANING INDUSTRY WE KNOW THAT THE TWO ESSENTIAL ELEMENTS TO DELIVER CONSISTENT QUALITY SERVICE ARE:

- ✓ STAFF WITH A POSITIVE 'CAN DO' ATTITUDE
- ✓ CONTROL OF SITES

Our Team Leader business model ticks both these boxes.

- ➢ We choose Team Leaders and staff for their positive attitude.
- ➢ Our Team Leaders take 'ownership' of their sites from the outset. They are responsible for all aspects of the day to day operation of their sites, including quality, health and safety and security.
- ➢ In recognition of their responsibilities we ensure that our Team Leaders and their staff are well rewarded for their skills and performance.

In summary, our approach is to:

- ✓ Employ the right people
- ✓ Use our Team Leader model to drive service quality and maintain site control
- ✓ Provide the right training and development to grow our people
- ✓ Provide the best equipment
- ✓ We look after our people, so they look after you

CLEANING & FACILITY SERVICES IN HYGIENE CRITICAL INDUSTRIES

TO MAKE LIFE SIMPLER FOR OUR CLIENTS, WE OFFER AN EXTENSIVE RANGE OF CLEANING AND FACILITY SERVICES

CLEANING SERVICES
- Cleaning of plants with HACCP systems in place
- Full suite of commercial cleaning services
- Floor Maintenance Programmes
- Window cleaning (including high rise)

WASTE SERVICES
- Waste & recycle removal services

PROPERTY MAINTENANCE
- Landscaping & garden maintenance
- Lawn mowing
- Exterior cleaning (building wash & water blasting)
- Hard floor maintenance & restoration
- Car park sweeping

CARPET CARE
- Carpet cleaning
- Flood recovery
- Carpet maintenance

HYGIENE PLUS
- Hygiene services
- Consumables supply

PEST CONTROL
- Commercial pest control services

SERVICE BUNDLING
Thrive offers a full suite of cleaning and facility services to our clients. By bundling services together and purchasing multiple services from Thrive, clients benefit through:

- A consistent standard of service across all services and locations
- Reduced cost
- Simpler administration – A single invoice
- Simpler management – A single point of contact

FRESH, SUSTAINABLE THINKING

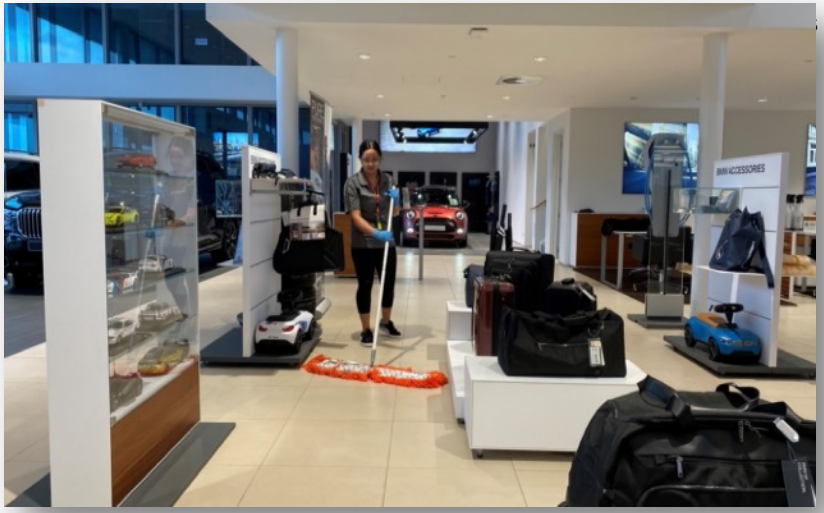
THRIVE'S ETHOS

We operate so that everyone's a winner: customers, staff, and the company. We listen carefully to understand your needs and 'pain points', and then work with our Team Leaders and suppliers to develop effective, sustainable ways to deliver value to all parties, including frontline staff.

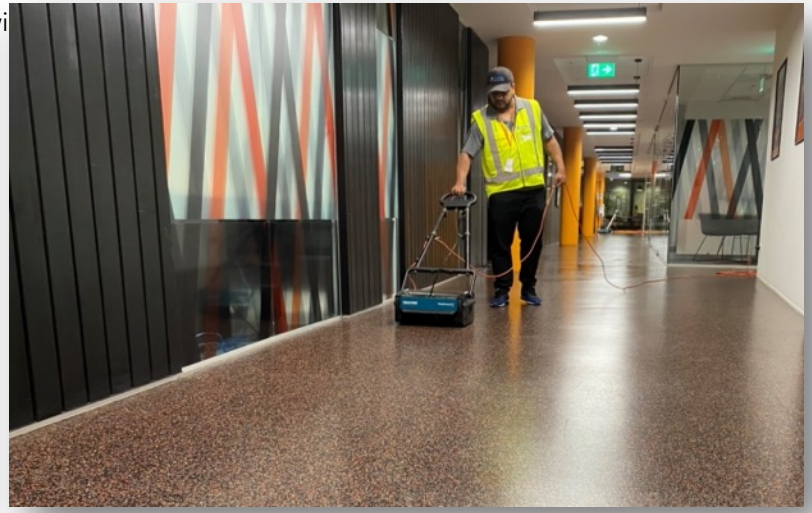
VALUING OUR PEOPLE

We recognise that people are our greatest asset and aim to make a positive difference in their lives, beginning with our proprietary operating model

which ensures that our Team Leaders and their staff are well remunerated and supported through quality training and systems. We take great care of



a wi



EXPERIENCE

Thrive's principals have over 40 years' experience in the cleaning industry including clients in Hygiene Critical industries, such as meat plants, food manufacturers and canning facilities. They began in 1980 with their own business, Cleaning Plus, which they grew from a start-up, to a company with $10m in sales and a staff of 400. We currently clean plants in Auckland and Christchurch with HACCP systems in place and where we have played an active role in the development, implementation and operation of the quality assurance systems.

Thrive specialises in servicing clients requiring consistent quality service across multiple sites and services.

QUALITY MATTERS

The critical difference in Thrive's operating model is that we have motivated people on site under the control of our Team Leader, who is responsible for all aspects of the day-to-day operation of the site, including quality, health and safety and security. They work with their team of 2 or 3 staff, to ensure that we're delivering on our promise of consistent quality service. Cleaning quality is also monitored by our managers, to ensure that our service consistently meets or exceeds your expectations.

We report to our clients on a regular basis, to receive feedback and to ensure that our view of service quality is closely aligned with theirs.

When quality matters we have the solution

thrive SERVICES

WHEN QUALITY MATTERS WE HAVE THE SOLUTION

EMAIL: info@thriveservices.co.nz

PHONE 021 387 009